



Mississippi Department of
Information Technology Services

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Craig P. Orgeron, Ph.D., Executive Director

Memorandum

To: Interested Parties
From: Craig P. Orgeron, Ph.D.^{cm}
Date: May 14, 2018
Re: Statement of Work (SOW) Issued for Proposals for Mississippi State Department of Health (MSDH), eWIC Vendor Management Services

The Mississippi Department of Information Technology Services (ITS) has contracted with Guidesoft, Inc. DBA Knowledge Services, as contracting agent for a Managed Service Provider (MSP) Program to supply information systems services contingent workers.

Knowledge Services, on behalf of the MSDH Supplemental Nutrition Program for Women, Infants and Children (WIC), has solicited responses from qualified vendors to provide Vendor Management activities during the Electronic Benefits Transfer (EBT or eWIC) implementation for the State of Mississippi.

Only registered participants of the Mississippi Managed Service Provider Program will be able to respond to this solicitation. To become a participant, vendors must respond to the Mississippi Department of Information Technology Services General RFP No. 3850 at: http://www.its.ms.gov/Procurement/Pages/RFPS_Awaiting_tables.aspx. For questions regarding General RFP No. 3850 please contact Jeanette Crawford at 601-432-8179 or Jeanette.crawford@its.ms.gov.

To complete a separate registration with Knowledge Services please contact Doreen DeLancy, Knowledge Services, Mississippi MSP Program Manager, at 601-300-3781 or at doreend@knowledgeservices.com if you have any questions.

IMPORTANT NOTE: All responses must be received in Knowledge Services Technology, dotStaff™ by the date specified within the advertisement.